

# Don't Forget Me! Doggies Paradise

## Requirements for doggy day care & overnight boarding:

- All dogs must complete and pass an assessment appointment
- All dogs must be social with other dogs and not be food or toy aggressive.
- If your dog is over 10 months, he or she must be neutered or sprayed.
- All dogs must have a properly fitted collar (either a quick release or martingale collar)
- Veterinary records, Dog Care Agreement and Dog Assessment Application
- All dogs in our daycare or overnight boarding must be current on DHPP, Rabies and Bordetella vaccinations (Bordetella vaccinations must be done within the past year)
- All dogs must be healthy and free of any contagious illnesses
- All dogs must be free of external parasites (fleas and ticks) and be on flea prevention
- We reserve the right to turn away any dog unsuitable for our environment.

## Overnight Dog Boarding Reservation Information:

- Reservations require a non-refundable payment due at time of booking
- All holiday or long weekend boarding requires a non-refundable payment, and reservations are accepted on a first come basis.
- Last minute holiday or long weekend reservations (if space is available) are payable in full and are non-refundable.

**Check-In & Check-Out:** by confirmed reservation between 8am to 9am or 5pm to 6pm, and our rates are by the day. We offer discounts for longer stays and discounts for multiple dogs from same owner. In our cage free environment, there are no additional fees. Depending on the health and energy level of the dogs, they get at least two long walks per day along our 30 acres of private trails, with stops at the ponds. Also, during the day under our supervision we allow the dogs to go outdoors within one of our 60,000 sq.ft. fully fenced in yards as much as they want to play with the other friendly dogs. At night the dogs are safe inside, and they can decide where they want to sleep.

Overnight Dog Boarding Rates*			
# of Days	1 Dog	2 Dogs	3 Dogs
1 to 7	\$45/day	\$81/day	\$122/day
8 to 28	\$40/day	\$72/day	\$108/day
29+	\$35/day	\$63/day	\$95/day

\*Reservations starting, ending, or overlapping the following peak periods of March 1st to 18th, Long Weekends, June 1st to September 30th, & December 15th to January 15th Rates: Additional \$5/day, per dog.

**Puppies under 8 months:** additional \$10/day. **Unfixed dogs over 8 months:** additional \$10/day.

## Doggy Day Care

- Only available Monday to Friday
- Drop Off only between 8am to 9am
- Pick Up only between 5pm to 6pm
- Day care rates are 10 hour maximum
- For longer stays overnight rates apply
- Pre-paid days at discounted rates

Doggy Day Care Rates			
# of Days	Rate For 1 Dog	Rate For 2 Dogs	Rate For 3 Dogs
1	\$30/day	\$54/day	\$81/day
10	\$270	\$486	\$729
20	\$500	\$900	\$1350

Depending on the health and energy level of the dogs, they get at least one long walk per day along our 30 acres of private trails, with stops at the ponds. Also, during the day under our supervision we allow the dogs to go outdoors within our 60,000 sq.ft. fully fenced in yards as much as they want to play with the other friendly dogs. When not outside at play the dogs are safe inside, and usually napping.

**Puppies under 8 months:** additional \$10/day. **Unfixed dogs over 8 months:** additional \$10/day

## Accepted Payment Methods:

- Cash, DEBIT, VISA, & MasterCard
- All payments are due in full before check-in. All rates subject to HST.

# ***Don't Forget Me! Doggies Paradise***

## **Dog Care Assessment Application**

PLEASE COMPLETE THIS FORM AND BRING IT WITH YOU TO THE ASSESSMENT MEETING

**Dog's Name:** \_\_\_\_\_

### **Owner Information**

**Name(s):**

1. \_\_\_\_\_ 2.(if applicable) \_\_\_\_\_

**Address:** \_\_\_\_\_

**City:** \_\_\_\_\_ **Province:** \_\_\_\_\_ **Postal Code:** \_\_\_\_\_

**Home Phone:** \_\_\_\_\_

**Owner #1 (Primary contact)**

Business phone: \_\_\_\_\_

Cell phone: \_\_\_\_\_

**Owner #2**

Business phone: \_\_\_\_\_

Cell phone: \_\_\_\_\_

**Primary contact email address:** \_\_\_\_\_

**How did you hear about our business?** \_\_\_\_\_

### **Emergency Contact Information** (only used if we cannot reach you first)

**Contact name:** \_\_\_\_\_

**Daytime number:** \_\_\_\_\_ **Evening/weekend number:** \_\_\_\_\_

Is this person authorized to pick up your dog? Yes  No

**Who else is authorized?** \_\_\_\_\_

# Don't Forget Me! Doggies Paradise

## Veterinary and Health Information

Name of Clinic/Practice: \_\_\_\_\_ City/Town: \_\_\_\_\_

Veterinarian's Name: \_\_\_\_\_ Name of Pet Insurance Plan: \_\_\_\_\_

Flea Prevention:  Advantage  Revolution  Sentinel  Other Start Date: \_\_\_\_/\_\_\_\_/\_\_\_\_  
D M Y

Date of last: Bordetella Vaccination: \_\_\_\_/\_\_\_\_/\_\_\_\_ Next Vaccination Due: \_\_\_\_/\_\_\_\_/\_\_\_\_  
D M Y D M Y

Rabies Vaccination: \_\_\_\_/\_\_\_\_/\_\_\_\_ Next Vaccination Due: \_\_\_\_/\_\_\_\_/\_\_\_\_  
D M Y D M Y

DHPP Vaccination: \_\_\_\_/\_\_\_\_/\_\_\_\_ Next Vaccination Due: \_\_\_\_/\_\_\_\_/\_\_\_\_  
D M Y D M Y

*Don't forget to bring proof of all of your dog's vaccinations and flea prevention program to the assessment review.*

Has your dog had any of the following in the last 90 days?

- Conjunctivitis (eye infection)  Blood in urine or stool  Diarrhea  
 Ear mites  Fleas  Kennel cough  Intestinal parasites  Mange  Vomiting

Does your dog have any of the following?

- Arthritis  Seizures  Allergies  Diabetes  Orthopedic conditions (e.g. hip dysplasia)

Other Conditions (e.g. lumps, thyroid, etc): \_\_\_\_\_

Is your dog on any medication or require daily injections? No  Yes  for \_\_\_\_\_

Does your dog have any sensitive areas on his/her body? \_\_\_\_\_

Does your dog have any dietary restrictions? \_\_\_\_\_

What brand of food do you feed your dog? \_\_\_\_\_

How many times a day do you feed your dog? \_\_\_\_\_ At what times? \_\_\_\_\_

Do you leave food out all the time? No  Yes

## Dog Profile

Breed or Mix: \_\_\_\_\_

Gender: F  M  Weight: \_\_\_\_\_ lbs  / kg  Coat Colour: \_\_\_\_\_

Age: \_\_\_\_\_ Dog's birthday (if known) \_\_\_\_/\_\_\_\_/\_\_\_\_  
D M Y

Has your dog been spayed/neutered? No  Yes

City License Tag # \_\_\_\_\_ Currently unlicensed

Is this your first dog? Yes  No  How long have you had your dog? \_\_\_\_\_

Did you adopt him/her? Yes  No  If yes, at what age? \_\_\_\_\_

Where did you get your dog?  Breeder  Pet Store  Other: \_\_\_\_\_

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## **Social Behavior**

Is your dog house trained? Yes  No  Is your dog crate trained? Yes  No

Has your dog attended obedience classes?  No  Yes What level?  Puppy  Beginner  Advanced

Under what circumstances would your dog bark? \_\_\_\_\_  
\_\_\_\_\_

Does your dog stop barking on a "Quiet" command?  Always  Sometimes  Never  
What is the command? \_\_\_\_\_

Please check all commands your dog respond to:

Sit  Stay  Down  Come  Off  Drop It  Quiet

How does your dog react when:

Meeting strangers? \_\_\_\_\_

Greeting new dogs? \_\_\_\_\_

Meeting puppies? \_\_\_\_\_

Hearing loud noises? \_\_\_\_\_

Are there certain dogs or things that your dog automatically fears or dislikes? \_\_\_\_\_  
\_\_\_\_\_

Under what circumstances would your dog growl? \_\_\_\_\_  
\_\_\_\_\_

Under what circumstances would your dog jump up? \_\_\_\_\_  
\_\_\_\_\_

Does your dog share toys or food with other dogs?  Always  Sometimes  Never

Has your dog ever bitten another dog or person? Yes  No

If yes, please explain what happened: \_\_\_\_\_  
\_\_\_\_\_

Does your dog like being:

Brushed? Yes  Tolerates it  No  Bathed? Yes  Tolerates it  No

How does your dog react to having his nails trimmed? \_\_\_\_\_

Does your dog visit a groomer regularly?  No  Yes Where? \_\_\_\_\_

Please list any additional behavior traits that you feel are important for us to know:

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

# ***Don't Forget Me! Doggies Paradise***

## **Your Dog's Lifestyle**

How many adults are in the dog's home?

Males: \_\_\_\_\_ Females: \_\_\_\_\_

How many children are in the home?

Boys: \_\_\_\_\_ Ages: \_\_\_\_\_

Girls: \_\_\_\_\_ Ages: \_\_\_\_\_

Please indicate how many and the type of other animals in your household:

\_\_\_\_\_

How often is your dog exercised/walked? \_\_\_\_\_ time(s) per day for \_\_\_\_\_ minutes each time

Are you currently using a dog walking service? (circle one) Yes/No How often? \_\_\_\_\_

Does your dog visit an off leash park?  Always  Sometimes  Never

Does your dog play with other dogs?  Always  Sometimes  Never

What games do you play with your dog? \_\_\_\_\_

What does your dog do when you are not at home?

Loose at home  Stays in one room  In crate Other: \_\_\_\_\_

Where does your dog typically sleep?  On his/her bed  In his/her crate  On my bed

Other \_\_\_\_\_

Is there anything else you would like us to know about your dog?

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Signature of Owner: \_\_\_\_\_

Date: \_\_\_\_\_

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### OFFICE USE ONLY

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Assessment Date/Time: \_\_\_\_\_ Temperament Test Completed? Y/N

Accepted (circle one)? Yes/No If yes, first day scheduled for: \_\_\_\_\_

Vaccination Verification:  Bordetella  DHPP  Rabies  Flea Program

Notes:

\_\_\_\_\_

Input Date: \_\_\_\_\_ Inputted by: \_\_\_\_\_

# ***Don't Forget Me! Doggies Paradise***

## **Care Contract**

I, \_\_\_\_\_, ("Guardian"), certify that I am sole owner of the dog named in the Enrollment Application ("Dog") and, in consideration of the services provided to me by Don't Forget Me! Doggies Paradise Inc., agree as follows:

1. I confirm that my Dog is in good health, has not been exposed to rabies, parvovirus, or distemper within the 30-day period prior to the date of this agreement, and has not harmed or exhibited aggressive or threatening behavior toward any person or any other dog. I allow Don't Forget Me! Doggies Paradise Inc. to contact my veterinarian to confirm my Dog's health and vaccinations, and I hereby authorize my veterinarian to release those records to Don't Forget Me! Doggies Paradise Inc. I must provide valid proof of current DHPP and Bordetella vaccinations before my Dog can be left at Don't Forget Me! Doggies Paradise Inc. I agree to maintain vaccinations and inform Don't Forget Me! Doggies Paradise Inc. staff of any changes or updates.
2. Don't Forget Me! Doggies Paradise Inc. has the right to refuse any dog. Dogs arriving with fleas/and or ticks will not be accepted. Dogs must be on a veterinarian-approved flea prevention program.
3. Don't Forget Me! Doggies Paradise Inc. staff will enforce house rules to ensure that the house remains a safe, healthy environment for all guests. In a kind but firm manner, staff will ensure that dogs do not bark excessively, fight, or jump violently. Verbal commands, and proper use of leash are among the techniques Don't Forget Me! Doggies Paradise Inc. may employ to control undesirable behavior and calm the dogs. The presence of choke chains, pinch collars and shock equipment on Don't Forget Me! Doggies Paradise Inc. property is strictly forbidden. If unwanted behavior persists, Don't Forget Me! Doggies Paradise Inc. reserves the right to expel problematic dogs. Dogs will be periodically assessed, and whenever possible the Guardian will be consulted to correct the dog's undesirable behavior. However, should Don't Forget Me! Doggies Paradise Inc. feel that a dog poses an imminent threat to visitors, staff and/or other dogs, said dog can be expelled without warning or prior notice to the Guardian.
4. I must report all incidents of aggression to Don't Forget Me! Doggies Paradise Inc. before my Dog is left for overnight boarding or daycare.
5. My Dog's first day of daycare will occur within 30 days of the completion of the formal assessment by Don't Forget Me! Doggies Paradise Inc. If 30 days has elapsed without the Dog having spent at least one day at Don't Forget Me! Doggies Paradise Inc., the Dog must be assessed again before admittance.
6. Overnight Boarding & Daycare reservations are required at least 48 hours in advance to ensure Don't Forget Me! Doggies Paradise Inc. has an adequate number of staff on hand to care for all dogs. If my plans change, I will inform Don't Forget Me! Doggies Paradise Inc. 24 hours in advance and the deposit will be held as a credit or the deposit will be the "late cancellation fee."
7. For the safety of all guests, dogs can only be released to the Guardian or those authorized by the Guardian. Those authorized persons will be listed on the Enrollment Application, or authorized in a written statement provided to Don't Forget Me! Doggies Paradise Inc.
8. (i) I have read the fee schedule and agree to pay all charges at the time my Dog has a confirmed reservation at Don't Forget Me! Doggies Paradise Inc. I understand that prices are subject to change. I further understand that no refunds will be given once payment is received by Don't Forget Me! Doggies Paradise Inc.

# ***Don't Forget Me! Doggies Paradise***

(ii) I authorize Don't Forget Me! Doggies Paradise Inc. to charge its fees to my credit card using the information below:

VISA    MasterCard   Cardholder Name: \_\_\_\_\_

Card Number:

Card Verification Digits:         Expiry Date:      
(Last three digits of number on back of card)      Month      Year

9. (i) I will ensure that my Dog is picked up from Don't Forget Me! Doggies Paradise Inc. by the time agreed. Otherwise, I risk paying a "late pick-up fee."

(ii) Should my Dog not be picked up by the pre-arranged time, I authorize Don't Forget Me! Doggies Paradise Inc. to take whatever actions the daycare deems necessary to care for my Dog until I arrive, and I will pay all resulting costs and charges.

10. (i) In the event of an emergency involving my Dog, or if the state of my Dog's health requires professional attention, Don't Forget Me! Doggies Paradise Inc., based on its sole discretion and acting reasonably, has the right to administer aid and/or engage the services of any veterinarian on my behalf. I agree to pay all expenses and applicable fees related to any aid given or services engaged. Furthermore, I hereby release Don't Forget Me! Doggies Paradise Inc. from responsibility for any damages or injuries whatsoever stemming in any way from such an incident of emergency.

(ii) If there will be a shortfall of provided food for my Dog, or if the state of my Dog's health requires additional food, Don't Forget Me! Doggies Paradise Inc., based on its sole discretion and acting reasonably, has the right to charge a service fee of \$50.00 and purchase food for the dog on my behalf. I agree to pay all incurred expenses and applicable fees related to the procurement of the food. Furthermore, I hereby release Don't Forget Me! Doggies Paradise Inc. from responsibility for any damages or injuries whatsoever stemming in any way if the same food is not readily available, and another brand of food is purchased.

11. I agree to pay any and all attorney fees incurred by Don't Forget Me! Doggies Paradise Inc. in the collection of any service fees, or other charges accrued by the owner of the Dog.

12. I will follow the Don't Forget Me! Doggies Paradise Inc. rules and regulations provided to me and/or posted from time to time at Don't Forget Me! Doggies Paradise Inc. premises.

13. This Care Contract applies to the current relationship between Don't Forget Me! Doggies Paradise Inc. and me. Each time I bring my Dog to Don't Forget Me! Doggies Paradise Inc., I implicitly affirm the terms of this Contract.

I certify that I have read and understand this Care Contract and all terms and conditions contained therein, and that I accept all terms and conditions of this Agreement.

Guardian Signature: \_\_\_\_\_

Date: \_\_\_\_\_

Don't Forget Me! Doggies Paradise Inc. Representative: \_\_\_\_\_